

Appendix 7.7 Wairarapa DHB EPSI Recovery Plan - May 2005

	Status	Level	Contributing Service	Actions	Target completion date	Target level Aug 2005	Target level Dec 2005
ESPI 2. Patients waiting longer than six months for FSA		235	ENT Ophthalmology Orthopaedics Urology	<ul style="list-style-type: none"> • OPD Waiting list audit –OP TL • Review clinic scheduling -SPM • Implement revised schedule with efficiency gains –SPM/Peri-op Services Manager • Engage ENT specialist to hold ENT Follow up only clinics to address backlog -ESPM • Review Ophthalmology booking process to address appointment duplication -ESPM • Urology FSA only clinic –ESPM 	<ul style="list-style-type: none"> • June 05 • May 05 • June 05 • August 05 • June 05 • Sept 05 	150	50
ESPI 5. Patients given commitment to treat but not treated within six months		52	Ophthalmology Orthopaedics	<ul style="list-style-type: none"> • Surgical Booking List Audit –OP TL • Complete amalgamation of orthopaedic surgical booking lists -ESPM • Implement new theatre schedule –SPM/Peri-op Services Manager • Regularise visiting clinicians clinic times -ESPM • Implement revised certainty status score for orthopaedics, ophthalmology, and ENT –ESPM/IP TL • Implement policy and process for managing patients that decline treatment dates for personal reasons –SPM/ESPM 	<ul style="list-style-type: none"> • June 05 • July 05 • July 05 • July 05 • June 05 • Sept 05 	25	20
ESPI 7. Patients not managed according to status and who should have received treatment		43	Orthopaedics Orthopaedics	<ul style="list-style-type: none"> • Complete amalgamation of orthopaedic surgical booking lists -ESPM • Surgical Booking List Audit –OP TL • Monitor application of surgical status scores and actions -ESPM 	<ul style="list-style-type: none"> • July 05 • June 05 • Ongoing 	30	10

Overarching process improvements	<ul style="list-style-type: none"> • Implement monthly clinician reports -ESPM • Implementation of new patient letters -ESPM • Implement formalised surgical status scores -ESPM • Review clinic capacity and implement changes to referral acceptance -SPM • DNA review -PIS Manager 	<ul style="list-style-type: none"> • May 05 • June 05 • June 05 • August 05 • Dec 05 		
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